



CareMAX™ Program

Carrier Refrigerant Management Excellence



The first and only one of its kind, the CareMAX™ program is designed to help:

- **Carrier Authorized Service Providers address the possibility of counterfeit or contaminated refrigerant entering the global reefer fleet.**
- **Carrier Transicold equipment owners and operators feel confident that their assets are serviced by experts committed to maintaining high levels of refrigerant quality.**

Focus on refrigerant quality with CareMAX!



As an industry leader, Carrier Transicold offers a new, comprehensive refrigerant management recognition program for its Authorized Service Providers to benefit equipment owners and operators in the refrigerated container shipping industry.

The CareMAX program is designed to help Carrier-authorized service providers implement local operating procedures and policies that can reduce the possibility of counterfeit or contaminated refrigerant being introduced into a customer asset during service.



CareMAX is divided into three main areas of focus:

- **Procurement Standards**
- **Administration & Record-Keeping Standards**
- **Service Expectations, including:**
 - Training and Awareness
 - Onsite storage of refrigerant
 - Maintenance of refrigeration equipment

refrigerant excellence

CareMAX for service centers



Help reduce the possibility of introducing counterfeit refrigerant



Protect the value and safety of customers' assets



Protect your business and your employees



Grow your business by increasing customer confidence

Benefits for equipment owners and operators



Protect the value and longevity of reefer assets and help keep cargo safe



Maintain high levels of refrigerant quality for lower lifetime M&R costs



Help reduce the possibility of introducing counterfeit refrigerant



Increase uptime; reduce possible operational problems

Look for the CareMAX seal!



Carrier Transicold encourages all Authorized Service Providers to pursue recognition under the CareMAX™ program.

Participating service centers will need to pass an audit conducted by Carrier Transicold's global service organization before the service center will be authorized to display the CareMAX seal.

For more information, contact your Carrier Transicold service engineer or visit www.carrier.com/caremax



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